

MIHMS EDI Kick-off Meeting



November 12, 2009



Introduction



New more effective methods of Interaction will be available with MIHMS that promote user self service.



•PROPERTIES

- Allow user to leave interaction:
- Show 'Next Slide' Button:
- Completion Button Label:

After viewing all the steps
Show upon completion
Next Slide



Properties...



Edit in Engage

Today's Agenda 11/12/2009



- ✓ Project Overview
- ✓ Business interactions with MIHMS
- ✓ Electronic Data Interchange (EDI) Overview
- ✓ Companion Guide Review
- ✓ EDI Testing Overview
- ✓ EDI Help Desk Support
- ✓ Question and Answers



Project Overview

MIHMS High Level Implementation Objectives

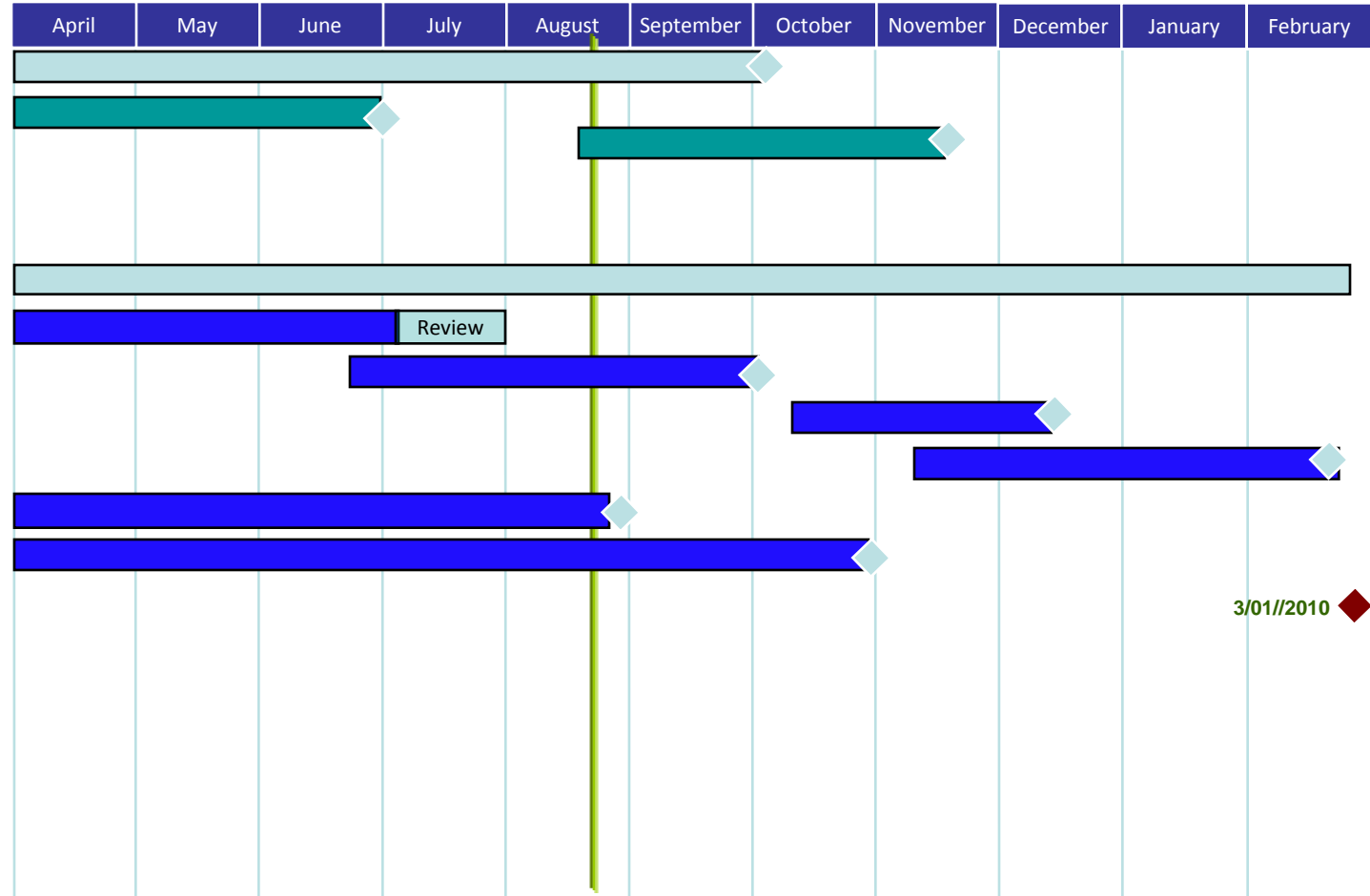


- ✓ Implement a federally certifiable system to receive higher federal match rate
 - Health Insurance Portability and Accountability Act of 1996 contains national standards for the protection of health information
 - National Provider Identification (NPI) compliance
- ✓ Ensure accurate and timely claims processing
 - MaineCare processes 8.4mm claims each year for Maine's Medicaid program and related State Only Programs (i.e. Maine Eye Care)
 - These claims represent \$1.5 billion in Medicaid payments
- ✓ Implement critical missing functionality from the current system
 - Examples are for Third Party Liability, processing for Medicare crossover claims and Program Integrity

Schedule



Phase IA Go- Live



3/01//2010



Milestones

Purpose of Today's EDI Presentation



- ✓ To provide resources and information about processing EDI transactions with MIHMS
- ✓ To encourage participation with EDI
- ✓ To identify barriers to successful implementation
- ✓ To listen and document participant questions

Business Interactions with MIHMS



- ✓ Electronic Data Interchange (EDI)
 - Requires Trading Partner agreement and successful EDI testing completion
- ✓ Direct Data Entry (DDE) Web Portal
 - Requires Trading Partner Agreement
- ✓ Direct Connection
- ✓ Automated Voice Response System
- ✓ Paper Claim Submission
 - Billing instructions currently in Unisys review
 - Will be posted to the website

Portal User Group Access Matrix



Function-Activity/User Group	Provider	Clearinghouse	Billing Agent
Claim Entry	X		X
Eligibility Verification	X		X
Claim Status	X		X
Authorization	X		X
Referral	X		X
PCP Roster	X		X
Custom Member Roster	X		X
Payment Status	X		X
Provider Status Page	X		X
X12 Exchange	X	X	X
Secured Document Libraries	X	X	X
Provider Maintenance	X		
Trading Partner Maintenance	X	X	X
Web Chat	X	X	X

MIHMS Changes -Not Exhaustive



- ✓ Changes that may have data system impact.
 - National Provider Identifier structure
 - Will accept multiple J-code/NDCs per claim for both professional and institutional claims
 - HIPAA compliant codes will replace local codes
 - FQHCs, RHCs and Dialysis will move to 837I
 - Claims for members that are assessed a cost of care will move to monthly billing and payment
 - Will support electronic processing of Medicare A/B
 - RUG billing methodology for Nursing Facilities



EDI Process Overview

Trading Partner Registration (One Time)

- Billing Providers-post enrollment;
- Billing Agents- after Provider approval by MaineCare
- Clearinghouse any time



Submitter must complete testing (One Time)

- Must have Trading Partner ID
- Must successfully submit 3 test files for each transaction type



Submitter uploads files through the MyHealthPas portal

- Alternatively through Direct Connection



Transaction processed

- Received, Loaded, processed, results



Submitter reviews responses and downloads response files

- Provider directs receipt of the 835

Home Page



- ✓ <https://mainecare.maine.gov>
- ✓ Trading Partner Registration
- ✓ **Companion Guides**
 - <https://mainecare.maine.gov/Companion%20Guides/Forms/Publications%20View.aspx>

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MaineCare Services
An Office of the Department of Health and Human Services

Health PAS-Online

This Site

Home Trading Partner Thu, July 16, 2009

User Name:

Password:

[Register](#)

[Reset Password](#)

[Retrieve User Name](#)

Welcome






Welcome to the Maine Integrated Health Management Solution (MIHMS), a state-of-the-art, HIPAA compliant Medicaid Management Information System that will process Medicaid claims when it is fully implemented in 2010.

MIHMS has been developed in partnership with Horizon

Useful Links

- [Provider Enrollment](#)
- [Resume Your Enrollment](#)
- [Check Status of Enrollment Application](#)
- [Out Of State Provider Enrollment](#)
- [Non Medicaid Provider Enrollment](#)
- [Provider Maintenance will be available in September 2009](#)
- [Maine Secretary of State](#)

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MaineCare Services   **Health PAS-Online** This List 









An Office of the Department of Health and Human Services

Tue, Nov 10, 2009

- Home**
- Lists**
- News for Providers
 - Provider Enrollment
- Documents**
- Enrollment Guides
 - Frequently Asked Questions
 - Trading Partner Guides
 - Provider Enrollment Training Videos
 - Companion Guides

Companion Guides

EDI 4010A1 Companion Guides

Actions			View: Publications View
Type	Title	Publication Date	
	270 Eligibility Benefit Inquiry	11/5/2009	
	270 Eligibility Benefit Inquiry	11/5/2009	
	276 Claim Status Request	11/5/2009	
	276 Claim Status Request	11/5/2009	
	278 Health Services Review	11/5/2009	
	278 Health Services Review	11/5/2009	
	837 Dental		
	837 Dental	11/5/2009	
	837 Institutional	11/5/2009	
	837 Institutional	11/5/2009	
	837 Professional	11/5/2009	
	837 Professional	11/5/2009	

MyHealthPAS – Provider



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Health PAS-Online

Trading Partner ID: Welcome spadman

This Site

Help Glossary

Provider

- Home
- Account Maintenance
 - Reset Password
 - Update Demographics
 - WebChat
- File Exchange**
 - X12 Upload
 - Archive Search
- Responses
 - Claims (837)
 - Claim Status (276)
 - Eligibility (278)
 - Enrollment (834)
 - Finance (835, 828)
 - Service Review (278)
- Reports
 - Remittance Advice (pdf)
 - Other Reports (pdf)
- Provider Services
 - Authorization Submission
 - Authorization Status
 - Claim Submission
 - Claim Status
 - Eligibility Verification
 - Patient Roster
 - Primary Care Roster
 - Provider Affiliations
 - Provider Payment Status
 - Referral Submission
 - Referral Status
- Provider Maintenance
 - Provider Associations
 - Manage Users
 - Payment Download
 - PIA Enrollment
- TP Management
 - Demographic Updater to TPA Account

Welcome, ROBERT ABLE to the Provider Module
Last Accessed: 9/4/2009 4:27:32 PM

Announcements
There are no announcements from the Health Plan at this time.

Quick Links

- Member Roster**
View the [member roster](#) to look up member information or see how many members are on your roster.
- Check Eligibility**
Find out if a member is [eligible](#) to receive services from your office.
- Claim Status**
Check on the Status of one of your [claims](#).

File Exchange

Screens subject to change

File Exchange & Submission



✓ X12 Upload

- Browse the local computer or network to locate the appropriate files to be submitted

File Exchange

- X12 Upload
- Archive Search
- Download Requests

X12 Upload

Select a File to Upload:

Trading Partner EDI Testing Status



✓ File Exchange

- All trading partners must be authorized to submit production EDI transactions
- Any trading partner may submit test EDI transactions.
- Authorization is granted on a per transaction basis

Trading Partner Status.

User astwigg
Trading Partner ID IDTPID00001
Entity Type Provider

Associated Providers.

	NPI	Fed ID	PDF RA	835
ABC Hospital	1000000001	999999999	X	This Web Account
XYZ Health Center	1000000002	888888888	X	Web MD
Add Provider		Submit Selections		Submit Selections

EDI Testing Status.

This Trading Partner Account is approved to submit the following transactions:

	Version	Description
837P	004010X098A1	Health Care Claim - Professional
270	004010X092A1	Health Care Eligibility Benefit Inquiry

Archive Search

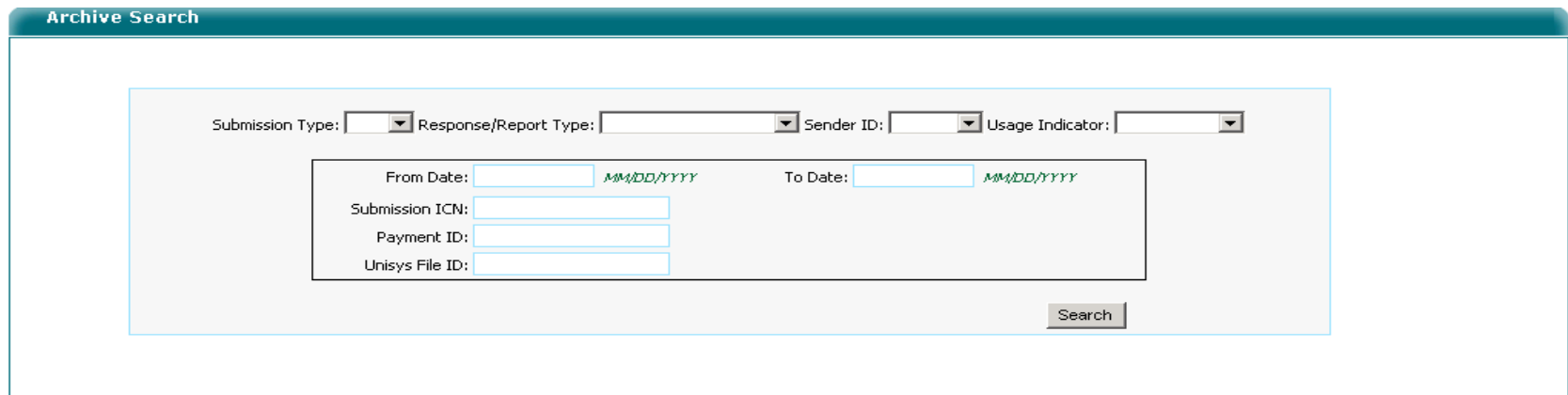


- ✓ The Archive Search provides a method for display and to retrieve responses to:
 - inbound X12 transactions and reports
 - outbound only X12 files such as 835s



File Exchange

- X12 Upload
- Archive Search
- Download Requests



The screenshot shows the 'Archive Search' web application interface. At the top, there is a teal header bar with the text 'Archive Search'. Below the header, the main content area is white and contains a search form. The form has several input fields and a 'Search' button. The fields are organized as follows:

- Submission Type:
- Response/Report Type:
- Sender ID:
- Usage Indicator:
- From Date: MM/DD/YYYY
- To Date: MM/DD/YYYY
- Submission ICN:
- Payment ID:
- Unisys File ID:
- Search:



List of 837 Submission files

- ✓ Each sub category is a search that pulls up all the files of that type.
- ✓ An example below illustrates the result of clicking on **Claims (837)** returning twenty of the newest submissions.

File Exchange

- X12 Upload
- Archive Search
- Download Requests

Claims 837

Total Maximum of 20 records returned; please refine search criteria..

Submission File Name	Submission Date	ICN	Usage Indicator	TA1	997	824	BR3	Action
IDTPID000017-Test-098A1.edi-3484	5/21/2009 9:03:16 AM	000002440	P	73575				Download All...
claimtest.zoe.txt-3010	5/20/2009 1:11:12 PM	000001002	T	73535	73536			Download All...
claimtest.zoe.edi.dat-3008	5/20/2009 1:09:45 PM	000001001	T	73533				Download All...
claimtest.zoe.edi.dat-2561	5/19/2009 3:33:54 PM	000001001	T	73488				Download All...
claimtest.zoe.edi.dat-2553	5/19/2009 3:23:11 PM	000001001	T	73486				Download All...
claimtest.zoe.edi.dat-2530	5/19/2009 2:25:52 PM	000001001	T	73484				Download All...
claimtest.zoe.edi.dat-2448	5/19/2009 10:46:32 AM	000001001	T	73480				Download All...

List of
Claims
(837)

Search
button

Download
button

Download Requests



File Exchange

- X12 Upload
- Archive Search
- Download Requests



Download Requests

Refresh

No Records found. Please refresh !

Account Maintenance



[Health PAS Online](#) > [User Maintenance](#) > Provider Associations

Account Maintenance

- Manage Users
- Provider Associations
- Reset Password
- Update Demographics

Provider Associations

The following billing providers are associated with this trading partner account. Add additional billing/pay-to provider records by selecting the 'Add Provider' button. Billing provider associations must be established to use the direct data entry forms and provider maintenance features of Health PAS Online. By default your remittance advice(s) will be delivered to your online account in PDF format. If you wish to receive a physical copy by mail, deselect the check box below under the heading 'PDF RA'. Enable access to the 835 remittance advice by selecting an available delivery location from the menu. Available choices include 'My Account' and registered billing agencies and clearinghouses. If choosing a billing agency or clearinghouse, please verify the entity is prepared to process your 835 before making the selection.

Provider Name:	<input type="text" value="ME UT, IND PODIATRY"/>	Provider ID:	<input type="text" value="1295734085"/>
FED ID:	<input type="text" value="432471100"/>	PDF RA:	<input checked="" type="checkbox"/>
835:	<input type="text" value="Goldhammer Associates"/>		
		<input type="button" value="Cancel"/>	<input type="button" value="Update"/>

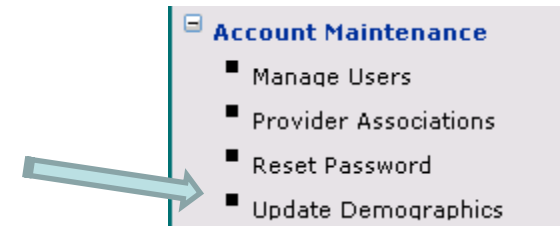
Provider Name	ProviderID/NPI	FED ID	PDF RA	835	Action
ME UT, IND PODIATRY	1295734085	432471100	<input checked="" type="checkbox"/>	Goldhammer Associates	<input type="button" value="Edit..."/> <input type="button" value="Delete..."/>

Account Maintenance-Update Demographics



Account Maintenance

– Update Demographics



The Trading Partner may update some of the trading partner demographic information provided during initial registration.



Update Demographics

Name: CC_837I-2 HOSPITAL2
Address: Test
City: Reston
State: VA
Country: USA
Email: dinesh.muthuraj@unisys.com

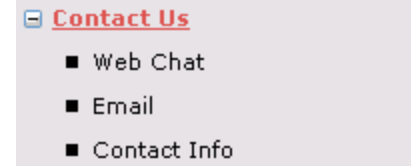
Edit **Cancel**

Contact Options after Go-Live



Contact Us

- Web Chat
 - Web Chat with the Call Center
 - Submit e-mail questions
 - Request a call back
- Email
- Contact Info



First Name MI Last Name

REASON TAG

REASON CODE

Name

Telephone Number Telephone number must be in 111-111-1111 format

Additional Information



☒ Web Chat ☐ Callback

Submit

Electronic Data Interchange Types



EDI Transaction Types		
Type	In-bound	Out-bound*
Eligibility Benefit	270	271
Claim Status	276	277
Dental, Professional & Institutional Claims	837	
Remittance Advice		835
Health Services Review (PA/Referral)	278	278
<i>*No companion guides planned for Outbound transactions</i>		

EDI Responses	
For Inbound files and available for the Trading Partner	
Technical Acknowledgement	TA1
Functional Acknowledgement	997
Application Advice	824
Business Rejection Report	BRR

Companion Guide Overview



- ✓ General overview
 - HIPAA mandated version 4010A1 from October 2002
- ✓ Sender ID and Receiver ID
 - Sender ID = Trading Partner ID
 - Receiver ID = 'ME_MMIS_4UNISYS'
- ✓ NPI and Atypical Provider ID(API)
- ✓ Service Facility/Location Segments
 - NM1 - Name
 - N3 - Address
 - N4 - City/State
 - REF - Service Location ID

EDI Testing Overview



- **Will be available via Online Portal after Trading Partner Registration**
 - Planned for early January

- **The testing process is self service with automated responses and e-mail confirmations**
 - Up to 4 responses for each file submission
 - TA1 Technical Acknowledgement
 - 997 Functional Acknowledgement
 - 824 Application Advice
 - BRR Business Rejection Report

Sample EDI 837 4010 file



Header record
contains a "P"
for production
files or a "T"
for test files

```
ISA*00*                *00*                *ZZ*745001153      *ZZ*ME_MMIS_4UNISYS*081210*1219*U*00401*000000519*1*P*:~
GS*HC*745001153*ME_MMIS_4UNISYS*20081210*1219*519*X*004010X097A1~
ST*837*000000001~
BHT*0019*00*PES518*20081210*1219*CH~
REF*87*004010X097A1~
NM1*41*2*GREEN FALLS DENTAL GROUP*****46*745001153~
PER*IC*GREEN FALLS DENTAL GROUP*TE*18666270015~
NM1*40*2*ME_MMIS_4UNISYS*****46*445454161~
HL*1**20*1~
PRV*BI*ZZ*122300000X~
NM1*85*1*RICH*L.M.*****XX*1234456782~
N3*GREEN FALLS DENTAL GROUP*2300 E. 17TH ST.~
N4*GREEN FALLS*ME*83404~
REF*1D*002460300~
REF*EI*820391115~
HI *7*1*77*0~
```

EDI Testing Overview



➤ **Providers are approved for electronic transmission if:**

- they have a valid TPA account ID and
- have submitted a minimum of 3 error free files that contain at least 15 transactions

➤ **EDI provider testing/approval is:**

- for Inbound transactions
- independent for each transaction type
- Based on the X12 4010A1 version for all transactions
 - October 2002

VANs and Clearinghouses



- ✓ In addition to the portal uploads VANS and Clearinghouses have the option for Direct Connect.
 - Unisys supports TCP/IP Connections for Value Added Networks (VANs) and Clearinghouses
 - VANs and Clearinghouses are required to provide a telecommunication circuit from their facilities to the Unisys Data Center in Reston, Virginia

EDI Help Desk Support



- ✓ Encouraging and supporting the use of EDI transactions
- ✓ Trained EDI Help Desk support
 - Assist with EDI testing and troubleshooting
 - Assist with scheduling Clearinghouse connections
 - Will assist with MaineCare specific issues
 - Planned Availability 12/14/2009
 - 8:00 am – 5:00 pm, Monday - Friday
 - Phone #: To be announced upon availability
 - E-mail: To be announced upon availability
 - Web chat: Available at Go live



- ✓ Do you have any questions?
- ✓ Any suggestions that will help you with EDI preparation

Thank-you for your interest today!